



ABHILASHI COLLEGE OF PHARMACY

Ner Chowk, Distt-Mandi H.P. -175008

Approved By: AICTE, PCI & Affiliated to:- HPTU- Hamirpur

Ph. 01905-242239 Fax: 01905-242239 E-Mail: principalacop@gmail.com

An ISO: 9001:2008 CERTIFIED INSTITUTIONS

Date: 01/10/21

GRIEVANCE REDRESSAL COMMITTEE.

Objective: The objective of the Grievance Redressal Committee is to develop a responsive and accountable attitude among all the stakeholders to maintain a harmonious educational atmosphere in the institute.

Members of Committee:

| S.N | Name | Designation | Contact No | E-mail address |
|-----|----------------------|-------------------|------------|--|
| 1. | Ms. Geetanjali Saini | Head of committee | 8264401169 | geetanjalisaini81@gmail.com |
| 2. | Ms. Shweta Saini | Chairperson | 8988146637 | shweta.mpharm.ss@gmail.com |
| 3. | Ms. Shivalika Thakur | Member | 7807700538 | shivalikathakur999@gmail.com |
| 4. | Ms. Kiran Kumari | Member | 8988440305 | kiranthakur738@gmail.com |
| 5. | Ms. Vandana | Member | 8219896443 | vandnathakur129@gmail.com |

Jobs & Responsibilities:

1. Upholding the dignity of the College by ensuring a strife-free atmosphere in the College through promoting cordial student-student relationships and Student-teacher relationships etc.
 2. Encouraging the Students to express their grievances/problems freely and frankly, without any fear of being victimized.
 3. Suggestion/complaint Box have been installed in front of the Administrative Block in which the Students, who want to remain anonymous, put in writing their grievances and their suggestions for improving the Academics / Administration in the College.
 4. Advising Students of the College to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
- Advising All the Students to refrain from inciting Students against other Students, teachers, and College administration
6. Advising all staff to be affectionate to the Students and not behave in a vindictive manner towards any of them for any reason.
 7. Ragging in any form is strictly prohibited in and outside the institution. Any violation of ragging and disciplinary rules should be urgently brought to the notice of the Principal.

Functions:-

1. The cases are attended promptly on receipt of written grievances from the students.
2. The Committee formally meets to review all cases, prepares a statistical report about the number of cases received, attended to, and the number of pending cases, if any, which require direction and guidance from the higher authorities

In the case, the complainant is not satisfied with the decision of the Committee, they may send their appeals to the “Nodal Officer” appointed by the Affiliating University. The Nodal Officer will fix a date for hearing the Complainant which shall be communicated to the Institute and the aggrieved person.

The Institution shall comply with the order of the Nodal Officer. Any order of the Nodal officer not complied with by the Institution will be reported to AICTE for appropriate action.

In case of any false/frivolous Complaint, the ombudsman may order appropriate action against the Complaint.

NOTE: The Student or Person, who are willing to launch any complaints, shall send their representation for redressal of their grievance to the following Grievances Redressal Committee.

All aggrieved parents and the stockholders may also thenceforth approach the Grievance Redressal Committee.



Principal
Abhilashi College of Pharmacy
Mor-Chowk Teh. Bath, Distt. Mandi (H.P.)